

To inquire about account & card using automated phone banking system press 1

Please enter your id number followed by the #sign

Please enter your four-digit pin code

For cards information press 2

For payment information press 1

Please enter your 16-digit credit card no. or card code no. followed by the # sign

Account mini statement press 2

Please enter your 16-digit credit card no. or card code no. followed by the #

Account statement request press 3

Please enter your 16-digit credit card no. or card code no. followed by the # sign

Agent transfer press 0

Main menu press 9

For accounts information press 1

For balance inquiry press 1

Please enter your account code no.

Account mini statement press 2

Please enter your account code no.

Account statement request press 3

Please enter your account code no.

Checkbook request press 4

Please enter your account code no.

Agent transfer press 0

Main menu press 9

Pin changing press 3

Please enter a new four digit pin code

Agent transfer press 0

Main menu press 9